

CONTRACT PERIOD:

Fall: Beginning of Residence Life Staff training (mid to late August 2024) until 24 hours after last scheduled exam (December 2024).

Winter: Opening of residences (January 2025) until noon on final check out day (April 2025).

REMUNERATION:

\$16.50/hour (including vacation pay).

Second year Duty Staff: Base salary for the position + \$0.50/hour. All amounts are currently under review. Finalized amounts will be communicated in summer 2024.

REPORT TO:

Duty Staff will report to the Residence Behaviour and Wellness Manager who will provide training support and assistance in the execution of their responsibilities.

Duty Staff are responsible for late night coverage that supplements the Residence Assistant (RA) on-call program. Typically, shifts are scheduled for Thursday, Friday, and Saturday nights in South residence however the days, hours, and location may vary to meet departmental need. Duty Staff will respond to calls by the desk staff to check for propped doors, assist with guest tables, respond to calls regarding noise and general disruption. The Duty Staff are expected to work a minimum of 10 hours (3 shifts) per two-week pay period (4 shifts during Move-in and Orientation Week).

CORE COMPETENCIES AND RESPONSIBILITIES**A. ROUNDS (85%)**

- Conduct four sets of rounds (one set to be done with the RAs on call for the building) per shift.
- Build positive relationships with students in the hall.
- Check fire safety equipment and report if necessary.
- Look for maintenance concerns/issues and report to the desk.
- Respond to calls regarding noise and disruptive behaviour.
- Complete documentation so the appropriate Residence Life Management Team member can follow up.
- Check doors for propping and ensure they are secure.
- Liaise with RAs on call to ensure optimal coverage – keep them updated on atmosphere of building.
- Call RAs on call when dealing with a situation of interpersonal nature – roommate conflict, mental health, etc.
- Call Residence Life Manager on-call in appropriate situations.
- Call in Campus Safety Office and/or First Response Team in appropriate situations.
- Assist RLS as students return after a fire alarm evacuation.
- Have a working knowledge of the Residence Community Living Standards (RCLS).

B. EDUCATION (10%)

- Provide personal and fire safety education to students when appropriate.

C. TRAINING and PD (5%)

- Participate in training as determined by the Residence Behaviour and Wellness Manager.
- Attend Duty Staff training at the end of August 2024 and early January 2025.
- Participate in on-going training as required.

D. ADDITIONAL DUTIES

- Additional duties as assigned by the designated supervisor or designate.

STATEMENT OF DECLARATION

The health and safety of students, staff, and guests in the residence is a paramount concern for Student Housing Services (SHS). To provide such an environment, SHS employs various staff (e.g., Residence Life Staff [RLS], Guest Registration & Door Staff, Duty Staff, etc.) who demonstrate, through selection and performance management measures, superior capacity (a) as a role model, through compliance with expectations (i.e., Residence Community Living Standards [RCLS], Job Description, RLS Code of Conduct, and Employment Contract); and (b) to make independent decisions as a para-counselor to students in need and first-responder in crisis situations (in applicable positions).

In order to ensure quality applicants, SHS will review the residence history of all applicants, which includes, but is not limited to behavioural, conduct, and employment (some positions also must meet an academic standard). Applicants whose non-academic misconduct (i.e. violation of RCLS) or employment history are deemed to be above the acceptable threshold will not be invited to the interview phase. An applicant's behavioural history (i.e. personal wellness, mental health) is reviewed by a non-hiring manager at point of offer. Where there is a bonafide concern with an individual's behavioural history (based on the requirements of the job) an a) offer of employment will be conditional upon the applicant meeting specified expectations that ameliorate the concerns or b) an offer will not be made. Students on Residence Probation are ineligible to apply for SHS staff positions.