

# WELCOME HOME

# HOME

Fall 2023 Move-In Guide



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## Land Acknowledgement

Student Housing Services recognizes that the University of Guelph resides on the ancestral lands of the Attawandaron people and the treaty lands and territory of the Mississaugas of the Credit. We uphold the significance of the Dish with One Spoon Covenant and the continuing relationship our Indigenous neighbours have with this land. We recognize that today this gathering place is home to many First Nations, Métis and Inuit peoples and acknowledging them reminds us of our relationships to this land where we learn and work.

Learn more by visiting [uoguelph.ca/land-acknowledgement](http://uoguelph.ca/land-acknowledgement).



# Welcome Home!

Moving into residence is an exciting and important day for new students.

We want you to be prepared so that you can have a great experience coming to the University of Guelph. This guide is intended to guide you through the process!

Move-in at U of G will take place on September 1 and 2, 2023. Limited move-in will also take place August 31 for specific locations. You will receive an email in advance to select a specific timeslot for your move-in. To view your specific time or make a change visit the Housing Portal.

Questions about the information in this booklet may be directed to [housing@uoguelph.ca](mailto:housing@uoguelph.ca).

**MOVE-IN DATES**

Friday, Sept 1  
Saturday, Sept 2

## Where *Campus* Comes to *Life*



# From the **Director**

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Welcome to residence at the University of Guelph! You have made a wonderful choice to live on campus. The first-year experience can be a challenging one as you move from the familiar setting of your home and the support of family and friends to the “uncharted” territory of university living and studies. Our Student Housing Services staff are excited to meet you and to help you get comfortable both socially and academically!

The most memorable parts of the residence experience will be the people you meet and the experiences you collectively share. Your time in residence will be guided by our Residence Life Staff who are live-in professional and paraprofessional staff who will help develop a sense of community, identify campus resources, and help you navigate any of the challenges that may come your way during your stay on campus.

Living in residence and your first year of university is all about new experiences. I hope that you take the opportunity to challenge and learn about yourself. Student Housing Services will be there to ensure a safe, secure, healthy, and fun environment!

**Patrick Kelly**

Acting Director, Student Housing Services





## MOVE-IN TIP

Label all boxes or packing containers with your last name, hall and room number.

[Click here to download a handy template!](#)

# Before Your **Arrival**

## Plan ahead for a smoother move-in

Packing up to move into residence will take some planning. We don't want you to arrive and discover you have missed something important. The list provided on page 8 is meant to be a general guide to the basics you will need. As you are likely coming from far away, you will need to bring a wide range of items for the whole semester.

## Know your move-in time

Your move-in time can be found on the Housing Portal. Be sure to arrive at the assigned move-in time you selected. This helps us manage traffic flow and ensure we are minimizing contact between individuals.

## Connect with your roommates or suitemates

If you are living in a multi-occupancy room, your roommates or suitemates will be listed on your Housing Portal, including their U of G email to get in contact prior to move-in. Contact them to discuss how you want to decorate your room, determine if there are items you want to share (such as a fridge or kitchen supplies), and what things you might have in common!

# Will You **Help Me Move?**

**Although we are here to guide and support you with your move, you are responsible for moving your belongings into residence.**

Once you have arrived at your building location, our staff will guide you to an unloading area. While you go and retrieve your keys, your family will start emptying the car. Please move your car to a parking lot as quickly as possible so that we can accommodate others in the queue.

**Moving into residence is a physically demanding process.** Elevators are not available in all residences and stairs may be required. Large and heavy items (such as mini-fridges) will need to be moved by you. Consider packing in a way that makes items light and easy to carry when possible.

## What's an **OV?**

**An OV (oh-vee) is an ORIENTATION VOLUNTEER!**

These awesome students are here to help make your orientation experience as smooth and welcoming as possible. You will recognize an OV by their bright and fashionable t-shirts. When you arrive on campus, an OV will help you find your way, and answer any questions you may have about Orientation.

Be on the lookout for red vests with "RLS" on the back. These amazing folks are our student Residence Life Staff. These are upper-year students who will live in residence with you all year and assist you with your transition to university life! They will be around all orientation week to help you settle in.



# Make Your Move **Sustainable**

Sustainability is a cornerstone to life at the University of Guelph. We are committed to operating in ways which reduce waste, limit over-consumption, and promote healthy communities.

Student Housing Services has partnered with U of G's Sustainability Office to create move-in tips that encourage sustainable practices. When packing for residence, we encourage you to do so in ways that are more environmentally conscious.

## 10 Sustainable Move-In Tips

### 1. Pack only what you need

Bringing less makes your move-in day smoother and saves on packaging, transport and cost. For example, leave the printer at home and instead utilize our library printing services if/when you need to print something!

### 2. Bring reusable

Remember to bring along those items that help you avoid single-use disposables: reusable travel mugs and water bottles, food storage containers, utensils, napkins, and shopping bags. Other items to consider bringing: LED lightbulbs, a power bar, and a drying rack.

### 3. Wait on big purchases

Move in to your place before investing in large or expensive items. That way, you'll know the space better, be able to coordinate with your roommates, and maybe even discover more convenient options.

## Did you know?

In the Fall of 2021, the Lang School of Business planted over 600 trees in our North Campus.

Students living in Lambton and Addington Halls can watch them grow from their window!



#### **4. Shop local**

Support your community at home or in Guelph by not purchasing online! You'll also lessen the carbon footprint created by plastic and styrofoam packaging and delivery emissions.

#### **5. Buy used**

Reduce waste by looking for good-quality used items. Alternatives to new items keep existing items out of the landfill, and at the same time, decrease the demand for the production of new items! Check out our Guelph local thrift stores or digital platforms like Facebook Marketplace or the Cannon.

#### **6. When you have to buy items, purchase sustainably made**

Environmentally-friendly products include ENERGY-STAR certified appliances and items with minimal, recyclable packaging. But it gets even simpler: buy items that will last 4 years and beyond.

#### **7. Pack sustainable**

Instead of using cardboard boxes and garbage bags, try bringing your stuff in reusable containers like suitcases, duffle bags and laundry baskets! You can also eliminate the need for bubble wrap and packing peanuts by wrapping fragile items in clothes, towels, or bed sheets. Clean-up will be easier and you won't have to send nearly as much to the landfill.

#### **8. Travel sustainable**

Plan ahead so that your trip will be as efficient as possible: fitting as much as possible in vehicles, taking a direct route, and turning off the transmission to unload. Always avoid idling.

#### **9. Donate what you don't need**

At any point during the process, you may find yourself with items you no longer wish to keep. Collect and drop-off your unwanted (but working) items to a charity or thrift-store nearby (a quick Google search will provide you with possibilities for giving your items a second life)!

#### **10. Recycle what you can't donate**

As a last resort, recycle items appropriately. Diligent recycling is an important practice for waste diversion, and it's easy with the help of the University of Guelph Waste Wizard hosted by the Sustainability Office.

*Tips Compiled by Sarah Allen, a U of G Sustainability Office Summer Student*

### **Sustainability in Residence**

Looking for ways to get involved and promote sustainability on campus? The Residence Sustainability Committee is a student group which strives to implement new sustainable practices in residence.

For more information, visit [uoguelph/sustainable/residence](http://uoguelph/sustainable/residence) or speak with your RA after move-in. All residence students are welcome!



# What to Bring

- Personal toiletries and hygiene products
- Masks, sanitizers, and wipes
- Bath towels, hand towels, and facecloths
- Headphones
- Alarm clock
- Backpack
- Blankets, sheets, pillows, mattress cover  
*All beds are standard twin size (excluding Gordon Hall)*
- Clothes hangers
- Dishes, cutlery, mugs and glasses
- Reusable beverage container
- A bar-size fridge for your snacks and drinks
- Health Card and other ID
- Additional lamps and lighting (no halogen lamps)
- Laundry basket and supplies (detergent, etc.)
- A power bar
- Pens, pencils, and other school supplies
- Personal computer (laptop)
- Pictures, posters, things to personalize your room
- Shower shoes
- Snacks
- Toilet paper (it is supplied, but some like their own!)
- Umbrella
- University documents (including your room assignment information!)
- A personal fan
- Storage containers
- Clothes for hot and cooler weather
- Reusable travel mug and water bottle

For students living in residences with a fully equipped kitchen (such as East Village and East Residence Suites), you will also want to bring:

- Dishes and cutlery
- Dish soap
- Pots and pans
- Groceries

## Forget something?

U of G is close to many amenities including Walmart, Best Buy, Canadian Tire, Stone Road Mall, and more.

Visit the University Bookstore for other campus essentials!

## MOVE-IN TIP

Don't forget to bring pictures, posters and decorations to make your room YOURS!

Get ready for our room decorating contest and you could win a great prize!



## Linens

Make your move-in easier, order a Bed-in-a-Bag from the University Bookstore!

**For the early bird price of \$99.99, this kit includes:**

- Custom U of G laundry bag (in black or navy)
- 4-piece sheet set which includes a fitted sheet, flat sheet & 2 pillowcases
- Down comforter
- 2 standard-size pillows

Order by August 25 (or August 20 if attending START International) to have your kit ready for pick-up when checking into residence.

**To order, visit [uoguel.ph/bedinabag](http://uoguel.ph/bedinabag).**

For additional premium bedding options, visit Residence Linens at [residencelinens.com](http://residencelinens.com)

## Mini Fridges

**Yes, you can bring one.**

The recommended size is 3 cubic feet. You will be responsible for carrying your fridge to your room and removing it at the end of the year.

**Don't want to lug one here and back?**

You can also buy or rent a mini-fridge from our preferred vendor COLDEX. Have it delivered before you move into residence! [coldexrents.com](http://coldexrents.com)



## What **Not** to Bring

- More than one vehicle!
- Alcohol (during Orientation Week)
- Alcohol paraphernalia (funnels, drinking hats, etc.)
- Beer bottles, bubbas, kegs, mini-kegs, etc.
- Candles or incense - open flames are not permitted
- Drum sets
- Electric/gas heaters or heat lamps
- Explosives (fireworks, etc.)
- Large exercise equipment (treadmills, stationary bikes, Peloton, etc.)
- Large pieces of furniture (i.e. folding tables)
- Halogen lamps - they pose a fire hazard!
- Wireless printers and routers
- Hot Tubs
- Kitchen appliances for use in your bedroom (including a toaster, microwave, freezer, laundry machines, hot plate, panini press, indoor grill, air fryer. East Residence and East Village are exempted as they have a full kitchen. *Small appliances may be used in kitchenette lounges.*)
- Landline phones or fax machines
- Pets (except non-dangerous fish)
- Satellite dishes
- Water coolers
- Water beds
- Weapons

This list includes items prohibited under the Residence Community Living Standards. Learn more by visiting [housing.uoguelph.ca/rcls](http://housing.uoguelph.ca/rcls).



**MOVE-IN TIP**

Once you arrive in Guelph, do NOT use a GPS system. **Follow the map provided.**

# Finding your Residence

## North Residences

From Highway #6 (Exit # 295, Hanlon Expressway), turn East at College Avenue exit (right turn if you are coming from the 401).

## East Residences

From Highway #6 (Exit # 295, Hanlon Expressway), turn East on the College Avenue exit (right if you are coming from the 401). Follow College Avenue and turn right (south) on Dundas Lane.

## South Residences

From Highway #6 (Exit # 295, Hanlon Expressway), turn East onto Kortright Rd. (turn right from the 401). Turn left at Gordon St. (6th traffic light), and proceed North.

### North Move-In Map

[uoguel.ph/north23](http://uoguel.ph/north23)

### East Move-In Map

[uoguel.ph/east23](http://uoguel.ph/east23)

### South Move-In Map

[uoguel.ph/south23](http://uoguel.ph/south23)

**SAMPLE**

**MOUNTAIN HALL MOVE-IN MAP**

Student Name: GG Gryphon  
 Room Assignment: Foothills 124-A  
 Move-In Timeslot: 2/9/2022, 09:55 AM  
 Key Pick-Up Location: Mountain Hall Pod

## U of G's Move-In Map

Our Move-In Map is designed to keep traffic moving and ensure your move-in experience is as seamless as possible.

**NEW THIS YEAR: Download your personalized Move-In Map on the Housing Portal!**

Print the page and have your directions, check-in time, room assignment, and important directions all in one place.

**Download now on the Housing Portal!**  
[housing.uoguelph.ca/portal](http://housing.uoguelph.ca/portal)

**Please Note: Your custom move-in map will be available on the Housing Portal after move-in timeslots have been released in August.**

## Parking on Campus

After you have unloaded all of your belongings, it's time to make room for the next car. We have allocated specific parking lots for you to use if you will be staying on campus during move-in day. **Cars parked in other areas may be towed.**

Move-in day parking is available in the following parking lots:

North Area: P23, P24, and P49  
East Campus: P7, P14, and P15  
South Campus: P13

Refer to your **MOVE-IN MAP**.



## Get Your Campus Card

Your Campus Card is the most important piece of identification you will have while at the University of Guelph. It confirms your affiliation with the University and can provide you with access to a wide variety of academic and wellness services. You will use your Campus Card to open residence entrances and pay for food with your Meal Plan.

**Prior to collecting your student ID, kindly ensure that you have submitted your photo in advance and have the necessary ID criteria, including a government-issued ID and proof of citizenship (a digital copy is acceptable), as outlined on the Campus Card website.**

**Students who submit their card by July 25, 2023, will receive their Campus Card upon check-in at their residence desk. More about how to obtain your Campus Card can be found by visiting [campuscard.uoguelph.ca](https://campuscard.uoguelph.ca).**



### Campus Card Office Labour Day Weekend Hours

Thursday, August 31	8:30 am - 5:30 pm
Friday, September 1	8:00 am - 7:00 pm
Saturday, September 2	8:00 am - 7:00 pm
Sunday, September 3	8:00 am - 4:30 pm
Monday, September 4	8:00 am - 4:30 pm

Please ensure you bring the necessary ID criteria (ie. government issued ID and proof of citizenship) to obtain your Campus Card.

# Settling In

Your first week in residence is an exciting opportunity to meet new people, navigate campus, and settle into your room.

Once classes begin, your life in residence will start to settle into a normal routine of classes, meals, online social activities, and more. By this time, you will have decorated and personalized your room to your tastes and developed new friendships within your community.

## Orientation Week

“O-Week” is a popular nickname we use for Orientation Week; it consists of five days of learning about yourself, your roommates, your residence community and the university itself. This is your new home!

The first activity to kick off your O-Week experience is your community meeting in residence. Your Residence Assistant (RA) will introduce you to your new community.

**Your community meeting time and location will be listed on your welcome letter when you arrive at U of G.**

**Learn more about Orientation Week by visiting [startuofg.ca](http://startuofg.ca). Be sure to download the IAmAGryphon app on Android or iOS in advance of your arrival to browse events and meet other incoming students!**

O-Week activities are planned so that you can pick and choose the activities that interest you. Join your residence team for fun activities when it fits with your schedule.

### MOVE-IN PROGRAMMING

Moving in on Thursday or Friday? Check out an event organized exclusively for students in residence to meet each other before O-Week!





## Saying Goodbye

It's not goodbye, but hello! This new chapter in your life will have some ups and downs, but we are here to help.

**It is perfectly normal** to experience a range of emotions during O-Week, but have no fear. Our Residence Assistants and professional Residence Life Managers are trained and ready to help you with your transition to university life.

## Important Acronyms

U of G has many acronyms that are a part of campus life! Here are some you might hear during move-in.

### **RLS = Residence Life Staff**

Residence Life Staff wear red vests when they are on duty. This is the generic name we give to all members of our student staff team.

### **RLM = Residence Life Manager**

Your Manager is a full-time residence life professional responsible for the supervision of the RLS team. They care about your well-being!

### **RA = Residence Assistant**

Residence Assistants are senior students who live in your community with you. They are trained to help you successfully transition to campus life, mediate conflicts, guide you to campus resources and to help maintain community standards.

### **CL = Cluster Leader**

If you live in an academic cluster, you will have a Cluster Leader assigned. They are responsible for hosting activities and study sessions related to your academic program.

### **DS = Duty Staff**

Duty Staff help to ensure your residence building is safe and respond when there is a student concern in the evenings. They wear brown RLS vests and support the RAs on-call.

### **IHC = Interhall Council**

Interhall representatives are your elected residence student government. They act in an advisor capacity to Student Housing Services and they have a lot of fun planning events and activities to boost community and residence spirit!

### **WE CAN HELP**

If you aren't sure where to go to access resources on campus, ask your RA.

# Let's Eat!

**You are a Gryphon.  
It's time to eat like one!**

As Canada's Food University, part of your move-in experience is enjoying the flavours of U of G. Our Hospitality outlets will be open during move-in and are open to the public.

Whether it's a famous Creelman pizza or a boost of caffeine from Starbucks, our staff look forward to serving you.

Students with a meal plan can pay by tapping their Campus Card. Be sure to pick it up during move-in (see page 13 for details)

**View Hospitality's 2023 move-in hours by visiting [uoguel.ph/moveinhours](http://uoguel.ph/moveinhours).\***

\*Page will go live in August!

## MOVE-IN TIP

Follow Hospitality Services on Instagram for hours, updates, and daily delicious posts!

**@HospitalityUofG**



# Here to **Help**

We are here to help you adjust to your new life as a Gryphon. You are never alone—many students think they are the only ones who feel homesick or anxious. But we have Residence Life Staff who are trained to make your residence experience a positive one!

## **I'm overwhelmed...**

Talk to your RA about your feelings, they can direct you to campus resources.

## **I'm not getting along with my roommate...**

Speak with your roommate about your concerns. For additional support, talk to your RA who can initiate mediation or a roommate agreement, or advise on further steps.

## **I'm sick...**

Visit Student Health Services, located in the J.T. Powell Building, adjacent to the Athletic Centre.

## **I'm bored...**

There are many campus activities, clubs, intramurals, and volunteer opportunities. Download the IAmAGryphon app and see what's out there!

## **I can't sleep...**

If noise is the cause, call your Service Desk. If anxiety, stress, or homesickness is the root of the problem, visit Counselling Services, located on the first floor of the J.T. Powell Building.

**NEED TO TALK  
CONFIDENTIALLY  
or AFTER HOURS?**

*Call*  
**Good2Talk  
(866) 925-5454**



**Residence Life Staff wear fashionable red vests!**  
RLS are on-call every evening from 8 PM to 8 AM. Simply call your area's Residence Desk if you need assistance.





Orientation Week is  
**SUBSTANCE FREE.**

No alcohol or cannabis is permitted in residence and all orientation events are dry.

## Residence Community Living Standards

Student Housing's Residence Community Living Standards (RCLS) were developed with one goal in mind: for all students to enjoy their right to security, personal well-being and the pursuit of academic success while living in residence. Living in residence requires that we all agree and adhere to the Residence Community Living Standards.

**Learn more about the Residence Community Living Standards by visiting [housing.uoguelph.ca/rcls](https://housing.uoguelph.ca/rcls).**

## Roommates & Suitemates

Living with a roommate or suitemate can be an exciting experience! Open and honest communication about how you want to live together and share your space is essential. However, we know sometimes things just don't click. After moving in, if you experience conflict with your roommate...

- Talk to your RA about your concern
- Fill out your Roommate/Suitemate Contract
- Try to work towards a win-win solution
- Your RA may refer you to your Residence Life Manager (RLM) for additional assistance

**Room transfers are unavailable prior to check-in and will become available on September 20th if you are unhappy with your assignment. Requests typically require outstanding circumstances to be accommodated.**

# Desk Services

## Your One-Stop Shop

Student Housing Services operates three service desks, one in each campus community. Regular hours of operation for each location are as follows.

### North Campus Community

Desk located in Lennox & Addington Hall.

Open 24 hours, seven days a week.

Call : 519-824-4120 Ext 58122

Email: northdesk@uoguelph.ca

### South Campus Community

Desk located in Prairie Hall.

Open 24 hours, seven days a week.

Call : 519-824-4120 Ext 58123

Email: southdesk@uoguelph.ca

### East Campus Community

Desk located in Dundas Hall.

Open 8:00 am - midnight, seven days a week.

Evening support is available from one of our 24-hour desks for students living in East residence.

Call : 519-824-4120 Ext 58124

Email: eastdesk@uoguelph.ca



## Visit your Service Desk for...

- Lock outs
- Signing out common room keys
- General information
- Noise complaints
- Pick-up of parcels and other deliveries

## Your Mailing Address

Your Name

PO Box (Found on Housing Portal)

50 Stone Road East

University of Guelph

Guelph, ON N1G 2W1

## Work Orders

We work diligently to get your room move-in ready for your arrival. However, you might find something that needs further attention. During Orientation Week and during the academic year, if you have a facilities-related request, here is what to do:

### Emergency Situations

Examples: Water leak, no power, broken window, toilet overflow, etc.

\*Call your Residence Service Desk immediately.

### General Repairs

Examples: Broken light, loose closet door, dripping tap, etc.

\*Email or call your residence service desk to request a work order to be submitted. Provide your residence building, room number, repair description & location.



# Connect With Us

**Website** | [housing.uoguelph.ca](https://housing.uoguelph.ca)

Information about living on campus, room tours, live chat, residence life resources, and more.

**Email** | [housing@uoguelph.ca](mailto:housing@uoguelph.ca)

For general questions and inquiries to the Housing Admissions team.

**Phone** | **(519) 824-4120 ext. 58701**

Available Monday to Friday, 8:30 AM to 4:30 PM.

**Social** | [@UofGHousing](https://www.instagram.com/UofGHousing)    

Updates from residence, event information, content from a student perspective, contests, and more.

## Student Housing Services

Maritime Hall  
50 Stone Road East, Guelph,  
Ontario, Canada, N1G 2W1

[housing.uoguelph.ca](https://housing.uoguelph.ca)

**IMPROVE LIFE.**