

- CONTRACT PERIOD:** **Fall:** Beginning of Residence Life Staff Training (late August 2018) until 24 hrs. after the last scheduled exam (December 2018)  
**Winter:** Opening of residences until noon on check-out day (April 2019).
- REMUNERATION:** \$14.00 per hour (under review) including vacation pay  
Second Year Duty Staff: Base salary for the position + \$0.55/hour
- REPORT TO:** The Duty Staff will report to the Area Coordinator – South Residences who will provide training support and assistance in the execution of their responsibilities.
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### **POSITION SUMMARY**

Duty Staff are responsible for late night coverage that supplements the RA on-call program on Thursday, Friday and Saturday nights. Duty Staff will respond to calls by the desk staff to check for propped doors, assist with guest tables, and respond to calls regarding noise and general disruption. Duty Staff are expected to work a minimum of 10 hours (2 shifts) per two-week pay period.

### **CORE COMPETENCIES AND RESPONSIBILITIES**

#### **A. ROUNDS (85%)**

- Conduct four sets of rounds (one set to be done with the RAs on call for the building) per shift.
- Check fire safety equipment and report if necessary.
- Look for maintenance concerns/issues and report to the desk.
- Respond to calls regarding noise and disruptive behaviour.
- Complete documentation to allow for ARLM follow up.
- Check doors for propping and ensure they are secure.
- Liaise with RAs on call to ensure optimal coverage – keep them updated on atmosphere of building.
- Call RAs on call when dealing with a situation of interpersonal nature – roommate conflict, psychological issues, etc.
- Call ARLM on call in appropriate situations.
- Call in Campus Community Police and/or First Response Team in appropriate situations.
- Assist RLS as students return after a fire alarm evacuation.
- Have a working knowledge of the Residence Community Living Standards (RCLS).
- Build positive relationships with students in the hall.

#### **B. EDUCATION (10%)**

- Provide personal and fire safety education to students when appropriate.

#### **C. TRAINING and PD (5%)**

- Participate in training as determined by the Area Coordinator – South Residences and/or the Associate Director, Residence Life.

### **TRAINING AND COMMITMENTS**

- Attend Duty Staff Training
- Attend South-wide and Duty Staff meetings
- Participate in on-going training sessions as required
- Work at least 2 shifts per pay period (4 during Move-in/Orientation Week)
- Maintain high visibility during O-Week
- Participate in new staff recruitment and hiring as required by the Area Coordinator – South Residence and/or Associate Director, Residence Life



**STATEMENT OF DECLARATION**

The health and safety of students, staff, and guests in the residence is a paramount concern for Student Housing Services (SHS). To provide such an environment, SHS employs various staff (e.g., Residence Life Staff [RLS], Guest Table Staff, Duty Staff, etc.) who demonstrate, through selection and performance management measures, superior capacity (a) as a role model, through compliance with expectations (i.e., Residence Community Living Standards [RCLS], Job Description, RLS Code of Conduct, and Employment Contract); and (b) to make independent decisions as a para-counselor to students in need and first-responder in crisis situations (in applicable positions).

In order to ensure quality applicants, SHS will review the residence history of all applicants, which includes, but is not limited to behavioural, conduct, and employment (some positions also must meet an academic standard). Applicants whose non-academic misconduct (i.e. violation of RCLS) or employment history are deemed to be above the acceptable threshold will not be invited to the interview phase. An applicant's behavioural history (i.e. personal wellness, mental health) is reviewed by a non-hiring manager at point of offer. Where there is a bonafide concern with an individual's behavioural history (based on the requirements of the job) an a) offer of employment will be conditional upon the applicant meeting specified expectations that ameliorate the concerns or b) an offer will not be made. Students on Residence Probation are ineligible to apply for SHS staff positions.